

Synergia Communications

i1 Full Support Features

Configuration	The initial configuration of your i1 phone system is included.
Professionally Recorded Sound Prompts	Sound prompts for your automated menus, recorded by Allison Smith, The Asterisk Voice, are included.
Installation (Site Supported Areas Only)	Installation is included with your support subscription.
Changes	Typically called "Moves, Adds and Changes" is any required changes to your i1 phone system.
Maintenance	Software and Configuration Maintenance including upgrades and reconfiguration of the i1 phone system and service.
i1 Software Upgrades	i1 Software upgrades.
Site Support (Site Supported Areas Only)	We will come to you in covered areas.
Telephone Support 24/7/365	Telephone support with our technicians.
Email Support 24/7/365	Email support with our technicians.
i1 Catastrophe Insurance	One i1 replacement per year for failure for any reason insurance.



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